



## **Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement**

### **Discrimination is Against the Law**

Santa Rosa Community Health Centers complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Santa Rosa Community Health Centers does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### **Santa Rosa Community Health Centers:**

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you believe that Santa Rosa Community Health Centers has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Steven Ghidinelli, Chief Administrative Officer or a member of the compliance team, 3569 Round Barn Circle, Santa Rosa, CA 95403, Phone: 707-387- 3265, TTY 1-(707) 623-1638, [compliance@srhealth.org](mailto:compliance@srhealth.org). You can file a

grievance in person, over the phone, by mail, or email. If you need help filing a grievance, Steven Ghidinelli, Chief Administrative officer, a member of the compliance team, or reception staff are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200

Independence Avenue, SW

Room 509F, HHH Building Washington,

D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>