



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement

Discrimination is Against the Law

Santa Rosa Community Health complies with applicable [Federal civil rights](#) laws and does not discriminate on the basis of race, color, ancestry, national origin, ethnicity, immigration/citizenship status, religion, language, age, disability (including temporary or in recovery), sex, family or marital or parental status, pregnancy, genetic identification, or servicemember status.

Santa Rosa Community Health complies with applicable [California civil rights](#) laws and does not discriminate on the basis of race, color, ancestry, national origin, religion, creed, age (40 and over), mental disability, physical disability, medical condition, sex, gender identity, sexual orientation, gender expression, marital status, gender (including pregnancy, childbirth, breastfeeding or related medical conditions), genetic information, or military veteran status.

Santa Rosa Community Health

Santa Rosa Community Health does not exclude people or treat them differently based on these characteristics. Free of charge, Santa Rosa Community Health provides:

- Aids/services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

Report a Concern

If you believe that Santa Rosa Community Health has failed to provide these services or discriminated against you in another way, you can report your concern to Santa Rosa Community Health, the federal government, and/or the state government.

To report your concern to Santa Rosa Community Health, you can file a grievance in person, over the phone, by mail, or by email to:

Steven Ghidinelli
Chief Administrative Officer
3569 Round Barn Circle
Santa Rosa, CA 95403
Phone: 707-387-3265, TTY 1-(707) 623-1638
compliance@srhealth.org

If you need help filing a grievance, a member of the compliance team or reception staff are available to help you.

To report your concern to the U.S. Department of Health and Human Services, Office for Civil Rights, you can file a civil rights complaint through the Office for Civil Rights Complaint Portal (<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>), over the phone, or by mail to:

Office of Civil Rights
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at: <https://www.hhs.gov/ocr/complaints/index.html>

To report your concern to the State of California, Civil Rights Department, you can file a civil rights complaint through the California Civil Rights System

(<https://ccrs.calcivilrights.ca.gov/s/>), over the phone, by mail, or by email to:

Civil Rights Department

State of California

2218 Kausen Drive, Suite 100

Elk Grove, CA 95758

800-884-1684 (voice), 800-700-2320 (TTY)

contact.center@calcivilrights.ca.gov

Complaint forms are available at: <https://calcivilrights.ca.gov/complaintprocess/how-to-file-a-complaint/>